



Annehmen einer Tischreservierung (Unterweisung Restaurantfachmann / -frau) (German Edition)

Helena Bachmann

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Unterweisung / Unterweisungsentwurf aus dem Jahr 2006 im Fachbereich AdA Gastronomie / Hotellerie / Tourismus, Note: 2, , 0 Quellen im Literaturverzeichnis, Sprache: Deutsch, Abstract: Die zu unterweisende Auszubildende ist 18 Jahre alt und wird zur Hotelfachfrau ausgebildet. Sie hat vor einem Monat das dritte Lehrjahr begonnen. Gleichzeitig besucht sie die Berufsschule, in der sie nach dem Ausbildungsrahmenlehrplan die theoretischen Grundlagen zur Führung von Telefongesprächen erlernt hat. In der Unterweisung soll die Auszubildende an einem konkreten Beispiel lernen, eine Tischreservierung für das Restaurant entgegenzunehmen.

Neben der ausführlichen Beschreibung der Lernziele enthält die Arbeit einen Unterweisungsablauf nach der Vier-Stufen-Methode, sowie eine tabellarische Arbeitsgliederung.

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